



Humber and North Yorkshire
Health and Care Partnership



**Humber and
North Yorkshire**
Integrated Care Board (ICB)



PARTNERS IN CARE BULLETIN

Wednesday 9th April 2026

The Partners in Care bulletin has been put together by the Adult Social Care Nursing and Quality Team. The bulletin comprises of important updates, information about guidance, training, webinars, events and much, much more.

If you would like to be added to the distribution list, please send your contact information to the Nursing Team on the email below.

Do you want to share something in the Partners in Care bulletin?

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about? If so, then please get in touch with the Nursing Team to feature in the bulletin.

Email : hnyicb-voy.yorkplacequalitynursingteam@nhs.net

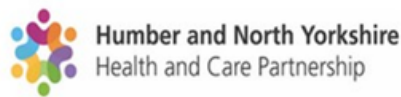




Your next Care Connected meeting is on **Wednesday 15th April at 10:30am – 11:30am.** If you would like to be adding to the mailing list to attend the meeting, please email. hnyicb-voy.yorkplacequalitynursingteam@nhs.net

*Previous meeting slides and documents can be found online *website currently being updated**

Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



LIVING WELL NEWSLETTER

North Yorkshire and York



Adult Social Care Nursing Team website update

The Adult Social Care website (link below) has been closed. You can still access the website via the link but please note new updates, PIC bulletins, new/current information, etc. will no longer be uploaded to this website.

We are working on a new website, as soon as it is live the new web address will be circulated.

If you have any questions or queries please contact the Nursing Team - hnyicb-voy.yorkplacequalitynursingteam@nhs.net

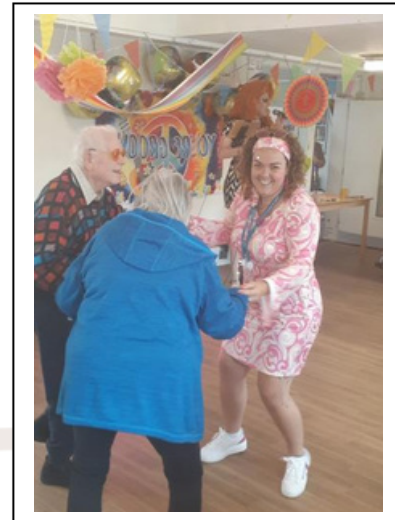
NHS Vale of York Clinical Commissioning Group - Care Providers

** The Care Connected meeting slides, will be attached with this bulletin whilst the new website is being built **

Active in Care Webinar

Join our Physical Activity Webinar for Care Settings

Physical activity plays a vital role in supporting the health, wellbeing, and independence of people in care. To help us shape a funding bid to support care providers, join us for an interactive webinar where we will explore the following:



The importance of physical activity

How movement benefits physical, mental, and emotional wellbeing for residents and staff.

Practical ideas you can use

Hear examples of good practice from other settings and discover simple ways to embed activity into everyday routines.

Your experiences, insights, and challenges

We want to hear from you. What works well in your setting? What gets in the way? Your feedback will help shape a funding bid for a future package of support for care providers.

Why attend?

- Gain inspiration and confidence to promote physical activity
- Connect with others working in care
- Help us design support that reflects the realities of your care setting

Dates and times:

Choice of 2 sessions (repeated). Click link at the time to join

Monday 27th April 2.30-3.30pm.:

<https://teams.microsoft.com/meet/39316718608000?p=qrsgZbdvxm0BJ3AClv>

Thursday 30th April 10.30-11.30

<https://teams.microsoft.com/meet/32329700255739?p=frx2yilk8kc03dxZHu>

Use the link to join on the day or to ask for the appointment to be forwarded contact carly.walker@northyorks.gov.uk

Updates from Skills for Care



#CelebratingSocialCare returns for its 5th year!

This April, #CelebratingSocialCare returns and we want you to get involved.

We're showcasing and supporting the great work happening across social care year-round, but since 2022 we've been dedicating the month of April to shouting that little bit louder about how amazing social care is and encouraging everyone to join in the celebrations.

It's been amazing to see so many people join in with #CelebratingSocialCare each year and telling us how much this dedicated month means to them, and we hope you'll join us again this year.

People who work in social care are highly-skilled, passionate, and hard-working and it's important that we all take time to recognise the vital work they do. Without our sector's dedicated workforce many people would not be able to live fulfilling lives in the way they choose.

Join the celebrations by:

Sharing your good news stories and achievements on social media using #CelebratingSocialCare

Shouting out your colleagues and the important work of the social care sector

Sharing our suggested social media posts and resources to help spread the word about #CelebratingSocialCare

Running your own #CelebratingSocialCare activities and events.

[Find more ideas and everything you need to get involved](#)

Updates from Skills for Care



News from the Government

Changes to the mental health act become law

The Mental Health Act 2025 received Royal Assent on 18 December 2025, modernising and amending the Mental Health Act 1983. It aims to increase patient rights, reduce inappropriate detention, and give individuals more say in their treatment.

Key Reforms Coming into Force (Feb 2026 and onward):

1. **New detention criteria** - detention under Sections 2 and 3 will now only occur when a person poses a risk of serious harm to themselves or others, tightening the threshold for compulsory admission
2. **Changes for autistic people and people with a learning disability:**
 - people with autism or a learning disability can no longer be detained under Section 3 for treatment unless they also have a co-occurring mental disorder that meets the new detention criteria
 - the Act establishes a statutory register for people at risk of detention and places Care (Education) & Treatment Reviews (C(E)TRs) on a statutory footing
3. **Shortened detention periods:**
 - the initial detention period under Section 3 reduces from 6 months to 3 months
 - Renewal periods also shorten from 6 to 3 months, then 6 months instead of 12
4. **Introduction of the “nominated person”** - A new statutory role replaces the outdated “nearest relative” system, allowing patients to choose who represents them in care decisions
5. **Improved rights to tribunal access** - Tribunal access becomes more frequent and automated, particularly for people under community conditions amounting to a deprivation of liberty (DoL)
6. **Conditional discharge with conditions amounting to a deprivation of liberty** - from 18 February 2026, tribunals and the Secretary of State can impose DoL-level restrictions when discharging restricted patients if necessary to protect others from serious harm. This change addresses legal limitations highlighted in the 2018 MM case
7. **Removal of prisons and police cells as “places of safety”** - People experiencing a mental health crisis cannot be held in police cells or prisons for assessment
8. **Statutory care and treatment plans** - all detained patients will receive a statutory care and treatment plan, giving them a clearer voice and more transparency in clinical decisions.
9. **Advance Choice Documents (ACDs):**
 - Patients must be informed and supported in creating Advance Choice Documents, capturing treatment preferences when they have capacity
 - Clinicians must consider these documents during treatment planning

Updates from Skills for Care



New supporting resources on the reforms to the Mental Health Act

We are publishing a suite of supporting resources on Mental Health Act reforms, providing detailed information and guidance around the reforms, and a range of related themes and topics. The resources will support adult social care staff and will be available on our website from April onwards.

Dementia resources

Discover a range of resources, tools, and videos to help support non-dementia specialist roles to provide effective and compassionate dementia care:

- Building connection and dementia communication videos
- Top tips for a healthy lifestyle
- Step-by-step guide to before and after diagnosis
- Useful contact details
- Distressed behaviours pocket guide
- Benefits checklist
- Carer's rights factsheet
- Emotional health workbook
- End-of-life conversations guide
- Understanding spirituality reflective booklet

These resources are designed for anyone supporting people living with dementia; including family carers, health and social care professionals and community workers.

[Learn more](#)

New practical approaches toolkits for adult social care leaders

Our practical approaches toolkits support leaders and managers to tackle today's most pressing workforce challenges. Bringing together what's working across adult social care, they provide clear, actionable guidance that can be adapted to local contexts.

Each toolkit shares real examples, practical steps, and recommendations, helping you understand not just what works, but how to put it into practice. Topics include recruitment and retention, workforce planning, skills development, integrated care, and provider engagement.

Whether you're leading a service, shaping local plans, or working at the system level, these flexible toolkits are designed to work across different settings, needs, and ambitions.

[View the toolkit](#)

Updates from Skills for Care



Support for leaders and managers

New delegated healthcare activities guides

Our new guides are designed to be used alongside organisational policies and professional guidance to support good conversations, shared decision making and the effective implementation of delegated healthcare activities within adult social care.

They've been developed with a wide range of sector partners, including an individual employer with lived experience of delegated healthcare.

Each guide has been personalised to support:

- [care and support workers and personal assistants](#)
- [people drawing on care and support](#)
- [providers and organisations](#)
- [regulated healthcare professionals](#).

Innovation in practice – delegated healthcare

Across England, local partners are developing new and practical ways to support delegated healthcare activities in adult social care. We've developed three innovation in practice case studies highlighting how local systems are taking different approaches to delegated healthcare.

Read the case studies:

- [Coventry and Warwickshire](#)
- [South Yorkshire](#)
- [Devon](#).

Navigating CQC regulations – recorded webinar

This webinar explores the CQC Fundamental Standards and how they shape everyday care. With practical guidance and tips from frontline managers, it supports those new to regulatory compliance and those needing a refresher. Learn to link regulations to daily practice, stay assessment-ready and understand how others maintain ongoing compliance.

⇒ [Watch the webinar](#)

Delegation in action – new case studies

Five new case studies show how delegated healthcare activities boost independence, improve care quality and strengthen collaboration across settings. Covering diabetes management, post-fall assessments, advanced clinical support, structured training and digital innovation, they highlight how empowered care workers reduce delays and enhance outcomes.

⇒ [See the latest case studies](#)

Updates from Skills for Care



Events

Being prepared for CQC assessment seminar

Tuesday 21 April 2026 | 10:00 – 15:30 | Online

Join our popular one-day interactive seminar for services who want to discover practical ways to prepare for their CQC assessment. Learn what you will be expected to evidence and how to demonstrate your service meets or exceeds what the CQC expects.

⇒ [Book now](#)

Updates from Infection Prevention Control



The latest Bulletin from the Community Infection Prevention and Control Team for General Practice, Care Homes and Domiciliary Care focuses on: '**GP Policy Updated March 2026**'.

[IPC Bulletin for GP Practice Staff - Infection Prevention Control](#)

Updates from Care Quality Commission



An update to Right support, right care, right culture

We've revised our statutory guidance, Right support, right care, right culture, which sets out our regulatory approach to services for autistic people and people with a learning disability. The revision clarifies how we assess existing services that were developed as campus or congregate settings before this guidance was published. In these cases, we will continue to base our judgements on whether people are receiving safe, high-quality care that promotes their dignity, privacy and human rights, and maximises their choice, independence and control. Right support, right care, right culture makes our expectations clear for both new and existing providers.

Updated guidance

Response to our consultation and further feedback on draft assessment frameworks

At the end of 2025 we consulted on our proposals to evolve and improve our approach to assessing and rating health and social care providers. Thank you to everyone who shared their feedback on proposals, including people who use services, providers, stakeholders, colleagues and more. We have now published 4 draft assessment frameworks for further feedback. The draft adult social care assessment framework has been informed by an early review by the Care Provider Alliance (CPA). We are extremely grateful to the CPA for their valuable, solutions-focused feedback on the draft framework and ratings characteristics. Key themes from CPA feedback can be found [alongside the draft assessment framework](#) on our website. We have already made changes to the draft framework to reflect much of the feedback and will continue to explore other areas throughout the next phase of engagement. Please take the time to read the draft framework and share your feedback with us. Over the coming months, we will be engaging further to refine the draft framework before piloting and publishing a final version. Share your views through our online survey by 12 June.

More information

Share your feedback

Updates from Care Quality Commission



A statement from the Care Provider Alliance

"The CPA has welcomed the opportunity to provide early feedback to the CQC on the draft ratings characteristics. Key messages from our early review of the drafts we received at the time included a number of key themes.

In terms of how ratings judgements reflect compliance with the regulations, we believe it is vital that the CQC set out much more clearly where the boundaries for outstanding, good, requires improvement and inadequate lie; in particular, there is an unhelpful grey area between 'good' and 'requires improvement' and there is an important opportunity here for the ratings characteristics to provide further clarity in how these judgements are made and what evidence is being sought to enable those judgements. CPA also recommends that the CQC puts greater emphasis on the importance of real-world impacts on the lives of people who draw on care and support in the description of outstanding throughout the ratings characteristics.

Other feedback included the need to recognise the realities of the operating environment for providers – for example, the CQC need to find a way to recognise the role and realities of the adult social care commissioning landscape and the potential impact on the ability to deliver high quality, innovation and improvement where providers are limited by the funding, scope and extent of the care being commissioned. There is also a need to refine and clarify the language across the characteristics to better reflect the operating environment, for example, a prolific use of 'always' would be better defined as 'routinely'. It would also be helpful to consider how to better define 'best practice' and there are instances in the ratings characteristics which mention that people/families/staff may 'feel' a particular way; we know that the CQC is keen to ensure an evidence-based approach, so it is important that the language used recognises the importance of these instances being aligned and triangulated with evidence, facts and events.

Our review of the ratings characteristics has reconfirmed our view that some of the KLOEs (formerly quality statements) remain problematic; for example, we recommend that reference to sustainability is removed from the social care framework entirely. It is not within the scope of the regulations and there are other frameworks imposed by other government departments which account for it (such as ESOS and SECR reporting requirements). And under 'Timely and Equitable Access' there are currently requirements which rely on wider system accessibility and responsiveness which providers cannot control, so the CPA has recommended that the ratings characteristics explicitly recognise the distinction between factors providers can control and those they can only influence."

Updates from Care Quality Commission



Research on good practice for dementia care

We have published a research report on good practice in health and social care services when caring for people living with a type of dementia. We commissioned this research as part of our dementia strategy. The research was carried out by IFF Research in partnership with Leeds Beckett University.

The report shows the findings of a review of good practice published by UK and worldwide universities and organisations in health and social care in supporting people with dementia. The review also included 3 discussion groups with experts, other regulators of health and social care, and people with lived experience of dementia or caring for someone with dementia. The report highlights areas of good practice that help ensure people have a good experience of care and show how this can be achieved.

We will use the findings from this research to develop our dementia strategy and guidance, using conversations with people with lived experience, charities and support organisations, stakeholders with dementia expertise, and government – in line with the immediate recommendations on dementia made recently by the Casey Commission.

[Read the report](#)

Government publish review of CQC Regulation 9A: visiting and accompanying in care homes, hospitals and hospices

On 17 March, the Department of Health and Social Care (DHSC) published the outcome of its review of [CQC Regulation 9A: visiting and accompanying in care homes, hospitals and hospices](#). Regulation 9A was introduced to help ensure that no one is denied reasonable access to visitors while they are a resident in a care home, or a patient in a hospital or hospice, and to ensure they can be accompanied to appointments by loved ones if they wish.

The review found that Regulation 9A has helped clarify expectations for providers and reinforced good practice, including empowering families to challenge inappropriate blanket bans. However, it also identified gaps in awareness and understanding, consistency of decision-making and communication, and monitoring and enforcement. The next steps are to build on the strong foundation of Regulation 9A and take forward work to strengthen implementation and embed a culture of open visiting and clear decision making across health and social care.

[Read more](#)

Updates from Care Quality Commission



CQC at the Care Show London

As part of our annual exhibition programme, we're pleased to be exhibiting at the Care Show in London on 29–30 April. We're delighted to once again host our Inspector Hub, giving visitors the opportunity to book an appointment and speak directly with our expert CQC inspectors across both inspection and registration.

Join us on the stage as we cover a range of key topics, including medicines management, safeguarding, registration, and culture and innovation.

Our Chief Inspector of Adult Social Care and Integrated Care, Chris Badger, will also be delivering a keynote speech on the future of adult social care regulation – a session you won't want to miss. We look forward to seeing you at stand E25!

Adult social care assessments prioritisation

From January 2026, we have a refreshed approach to how we prioritise adult social care assessments. This will enable us to more quickly prioritise settings with a very old rating or are not rated at all, helping us manage the backlog while ensuring our work remains consistent and focused on the areas that matter most.

This means we'll follow a balanced approach. We'll plan assessments across all priority areas.

We will continue to act quickly where there is extreme risk. Alongside that we'll also focus on:

- Services with urgent, emerging risks identified by inspection teams.
- Services identified by our intelligence as very high risk, which have never been assessed.
- Other services flagged as very high risk.
- Services registered for over a year that have not yet been assessed or inspected.
- Services with older ratings, to keep ratings current and reliable.

Flexibility is built in so we can respond to exceptional circumstances, such as safeguarding concerns, without losing sight of overall priorities. We'll keep this approach under review to ensure that it's working as intended.

Updates from Care Quality Commission



New UK Health Security Agency guidance for Adult Social Care

Keeping people safe starts with stopping infections before they spread.

The UKHSA has published new guidance to help adult social care providers prevent the spread of multidrug-resistant organisms (MDROs).

Why this matters

MDROs are pathogens that no longer respond to common treatments. This makes infections harder to treat and increases the risk of serious illness.

What are MDROs?

They include bacteria and fungi that have developed resistance to multiple medicines. Some examples you might recognise:

- MRSA (Meticillin-resistant Staphylococcus aureus)
- Can cause skin infections, pneumonia, and blood infections.
- VRE (Vancomycin-resistant Enterococci)
- Lives in the gut and may cause wound, bloodstream, and urinary tract infections.
- CPE (Carbapenemase-producing Enterobacterales)
- Resistant strains of common bacteria like E. coli and Klebsiella pneumoniae that can cause serious infections.
- Candidozyma auris (C. auris)
- A yeast resistant to many antifungal treatments, linked to bloodstream and wound infections.

What the guidance covers:

- Practical steps to prevent the spread of MDROs in adult social care settings.
- Infection prevention and control principles for staff and managers.
- How to recognise and respond to infections caused by MDROs.

You can read the [full guidance on GOV.UK](#). Further related information is also available in the [guidance collection page - Adult social care: GOV.UK](#).

[Read the full guidance](#)

Updates from Care Quality Commission



CareFind – Helping families find care, expanding to home care providers

[CareFind.com](https://www.carefind.com) is the free, public facing website supported by the Department of Health and Social Care and NHS England that helps people find trusted care home services. With over 125,000 searches each week, CareFind is now embedded on NHS.uk and is being added to local authority and partner websites to signpost communities to reliable care information.

CareFind is now expanding to include home care providers. More than 3,000 providers have already created profiles ahead of the February 2026 launch. Setting up a profile takes only a few minutes and is linked to Capacity Tracker, so no additional logins are required.

To create your organisation's profile, log in to Capacity Tracker and follow the links to the CareFind profile page or resource centre.

If you need support, you can contact the Capacity Tracker Support Centre, Monday to Friday from 8am to 5pm, on 0191 691 3729 or by email at necsu.capacitytracker@nhs.net.

Vacancy and available capacity information – supporting hospital discharge and brokerage teams

Vacancy data in Capacity Tracker is essential for hospital discharge and brokerage teams. They make more than 7,000 searches each month to identify short- and long-term placements for people waiting to leave hospital.

Please update your vacancy information at least every 72 hours, or sooner if your capacity changes. Keeping this information up to date supports safe and timely discharge planning, reduces repeat information requests, and helps maintain patient flow across the system.

[Log in to Capacity Tracker](#)

Updates from the Queen's Institute of Community Nursing



We are delighted to announce that booking for the QICN Annual Conference 2026 is now open! Returning as an in-person event for the first time since 2019, the UK's leading conference for community nurses will bring nurses together to share expertise, spark discussion, and explore the present and future of community nursing. The theme for this year's conference is '**Care, Equity and the Road Ahead – Community Nurses Leading Change**'.

Don't miss out on our early-bird rate for in-person tickets! This rate is valid until 1st July, 2026 23:59 PM.

- When? Thursday 22nd October 2026
- Where? Millennium Point, Birmingham. The conference will also be streamed virtually for those who cannot attend in-person.

Hear from leaders in health and policy, including:

- Samantha Jones, Permanent Secretary, Department for Health and Social Care
- Katie Taylor, Director of Specialist Services, YMCA Together
- Hannah Brady Sawant, QN, MSc, BSc, Clinical Research Advisor, District Nurse, Independent and Supplementary Prescriber, Leeds Community Healthcare NHS Trust
- Sarah Purchon, Operational Manager Integrated Research Programme, Leeds Community Healthcare NHS Trust
- Dr Aziza Sesay, GP, Educator, Honorary Senior Clinical Lecturer and Medical Broadcaster, Talks With Dr Sesay
- Professor Natasha Phillips RN PhD, Chief Executive Officer, Future Nurse

View the agenda and book your place [here](#).

Member Organisation Discounts

If you work for one of our member organisations, you are eligible for a discounted rate for in-person attendance, or free access to attend online. [Click here](#) to check whether your organisation is a member. You can obtain the discount code directly from your Nursing Director, if you have any questions please contact events@qicn.org.uk

Retired Queen's Nurses Discounts

Retired Queen's Nurses are also eligible for a discounted rate for this conference. No discount code is required, but you will be asked to enter your Queen's Nurse number during registration, which will be verified by the QICN. Please email aga.kusmierz@qicn.org.uk if you have any questions.

Academic Partner Discounts

The event is free to attend online for students, Practice Assessors, and lecturers on the SPQ programmes endorsed by the QICN. [Click here](#) to check whether you are attending a university and programme that fits this category. You can obtain the discount code directly from your Programme Lead. *These groups are also eligible for a discounted rate for in-person attendance, using our Organisational Members (in-person) ticket type. Please email events@qicn.org.uk if you have any questions.

[Book your place](#)

The Nursing and Midwifery Council (NMC) is the independent regulator for nurses and midwives in the UK and nursing associates in England. You can [sign up to NMC newsletters](#) to get their latest news and updates, as well as information about available support.

The NMC's Employer Link Service has an advice line to help with issues of a nurse's Fitness to Practice, so if you have concerns about an individual's practice or are thinking of making a referral, do contact their Employer Advice Line, Monday-Friday from 9am – 5pm by either calling on 020 7462 8850 (phone line open between: 9:00 - 17:00) or by [email](mailto:employerlinkservice@nmc-uk.org) to employerlinkservice@nmc-uk.org.

- If preferred, you can leave a suitable time for them to contact you, as it can sometimes be difficult to find space or time to talk confidentially.
- Did you know that a third of the callers to the ELS advice line are advised that a referral is not needed for the nurse discussed?
- [Raise a concern as an employer - The Nursing and Midwifery Council](#)

Nikki Meston is the Employer Link Service (ELS) Adviser for the North East, Yorkshire and the Humber and works closely with Paula Palmer-Charlery Regulation Adviser who leads in ELS for the North region.

- There is an ELS adviser in each region whose role is to focus on the Independent Health & Social Care Sector, initially for nursing homes. A key part of Nikki's role is to share useful tools and guidance, increasing awareness to the Employer Advice Line, the support available to nurses, witnesses & those making referrals and delivering targeted learning for those involved in the oversight and management of nurses. Learning sessions cover a range of topics including an Introduction to the NMC and fitness to practise, Record Keeping, Accountability and Delegation, Preceptorship and Welcome to the UK sessions. All of the sessions are free of charge and counted as CPD and can be used for revalidation

If you would like any further information or would like Nikki to deliver a learning session, please do contact Nikki at nikki.meston@nmc-uk.org

The NMC are keen to ensure that employers of nurses in independent social care have the same information and support as health employers. Do look at the website where there are resources such as [Managing concerns - The Nursing and Midwifery Council](#) along with other advice for employers.

ReSPECT

The ReSPECT eLearning is now live on the platform formerly known as eLFH, now referred to as the NHS Learning Hub.

You can access the course via the link on the RCUK website below:

<https://www.resus.org.uk/about-us/news-and-events/rcuk-launches-free-respect-essentials-e-learning-champion-person-centred>

Please note that this is currently the only available method to access the eLearning.

For organisations requiring SCORM files to integrate the content into their own learning management systems, please be advised that these are not yet available. We will update the group as soon as this option becomes available.

Additionally, for users within your organisation who do not have an NHS email account, access to the eLearning on the NHS Learning platform is still possible.

Please follow the instructions below as provided by the NHS Learning Platform team and liaise with them directly using the details provided. The referenced spreadsheet is attached for your use.

Users will be able to self-register via this link: <https://portal.e-lfh.org.uk/Register>

From this link, users need to select the most appropriate staff group and enter their details. If their job role is not listed please choose 'Other'. If the employment location is not on our database then please choose 'Unknown Location', this will allow them to continue through the registration process but will not impinge on the level of elearning they can access.

<https://support.e-lfh.org.uk/get-started/registration/#1601>

If you have a number of users you want to register, please use our bulk upload service:

Attached is our Bulk Upload spreadsheet. We would be most grateful if you could complete and return the document, to allow us to generate the required access credentials for your organisation.

In order to accurately process this information, please ensure that the following columns are recorded with the correct data:

- *First Name*
- *Last Name*
- *E-mail address (individual email addresses as our system will not allow duplicates or generic addresses)*
- *Job role*
- *GMC/NMC/GDC/GPHC number (only mandatory for Doctors, Nurses, Dental Staff and Pharmacists)*
- *Workplace name and address with postcode*
- *Country*

We also require notification of which user will be overseeing the completion of the training hosted by elfh, so please include that information in the "Admin rights" section provided at the top of the document and their details to the main body of the spreadsheet.

Once complete, please return to support@e-lfh.org.uk

As soon as we have processed the listed information, we will notify each user separately with their username and password, allowing them to access the required training programmes.

When returning the spreadsheet, please let us know if there are any programmes you would like added to the accounts and we can do this when they are created.

Spreadsheet attached 'LH Bulk upload v2 (2)'

Home Care – Wound Care

A toolkit for health care providers, patients and family carers



Discover the NEW EWMA Toolkit: Home Care - Wound Care

EWMA has recently launched the Home Care - Wound Care Toolkit - a comprehensive collection of resources designed to support healthcare professionals, patients and family carers involved in wound management in the home care setting.

In this newsletter, we are pleased to highlight a selection of the resources.

Resources for healthcare professionals

To support structured, evidence-based clinical decision-making in home-based wound care, a practical workbook is available to support safe, consistent and person-centred decision-making in the home care setting.

Resources for patients and private carers

A set of materials has been developed to empower patients and private carers with clear and accessible guidance. These include checklists and practical guidelines about wound prevention, risk factors, skin care and nutritional care.

Organisation & education

These resources aim to support those responsible for the organisation of wound care in the home care setting. They include a description of how home-based wound care is organised across different European healthcare systems, an infographic summarising wound prevalence, as well as guidance on the educational needs of professional home care staff members.

Management of wound-related pain at home

Wound-related pain is a common, and often underestimated, challenge for patients receiving care at home. The resources promote a holistic approach to pain assessment and management, recognising the physical, functional, emotional and psychosocial impact of pain. Practical strategies for pain assessment are also highlighted.

Explore the full toolkit

Visit the tool kit website for an overview of all resources.

Additional resources will be added soon. These will focus on nutritional advice and technological advances in the home care setting.

[Access the resources here](#)

HEART FAILURE ACADEMY

'Navigating the Heart Failure Journey'
Education and resources for the multidisciplinary team



About Us

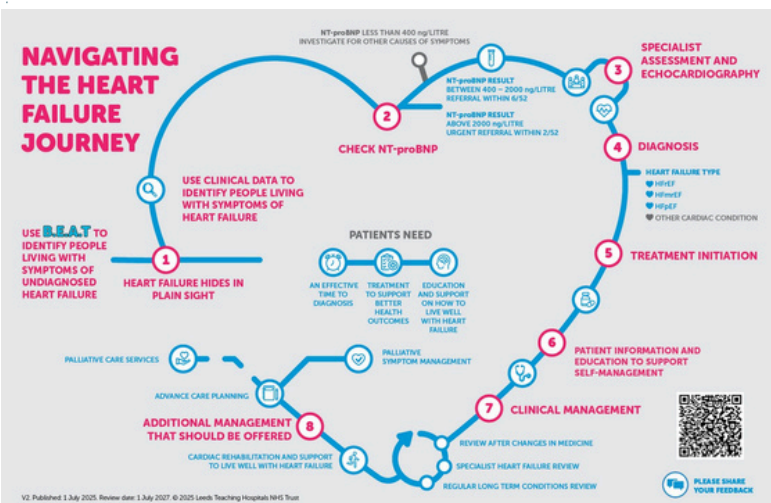
The Heart Failure Academy is an NHS England funded collaboration between Leeds Teaching Hospitals NHS Trust, Health Innovation Yorkshire & Humber, and the three Yorkshire Integrated Care Boards. Our aims are to upskill the multidisciplinary team to better recognise heart failure signs and symptoms, enabling timelier diagnosis and optimisation of therapy, and improved support of people living with heart failure.

Available learning

We offer a variety of developmental opportunities created by the heart failure specialist multidisciplinary team. Our resources are guided by the 'Navigating the heart failure journey' map:



Our heart failure map



Bite sized learning videos

1 Heart failure hides in plain sight

Recognise & identify HF signs & symptoms



2 Check NTproBNP

Information on the appropriate use of NTproBNP



3 Specialist assessment and echocardiography

Explaining & understanding the process



4 Diagnosis

Explanation of the HF phenotypes



5 Treatment

Treatment initiation options for each HF phenotype



6 Patient information & education to support self management

Supporting people to live well with HF



7 Clinical management

Supporting HF reviews in primary care:
- titration and medicines changes
- regular reviews (six month or annual)
Specialist & advanced HF reviews (including device therapy)
Cardiac rehabilitation



8 Additional management that should be offered

Advance care & palliative care



Coffee morning



The group is run by Alzheimer's Society in collaboration with Mosssdale Residential Home – come along for coffee, cake, chats and support for carers.

Join us every fourth Friday of the month, 10am-12pm.



This group is open to the public, free to attend and refreshments are provided.

We meet at Mosssdale Residential Home, Mosssdale Avenue, Burnholme Drive, York, YO31 0AF

Call Jo Lamb on 07860 929964 or email jo.lamb@alzheimers.org.uk for further information.



**Alzheimer's
Society**

It will take a society to beat dementia



Mossdale Residence Care Home

Coffee Morning

Every First Tuesday of the month

10am-12pm

Our Coffee Mornings are open for all to join.

Mossdale Avenue, Burnholme Drive, Tang Hall,

York, YO31 0AF

T 01904 293061 E Pauline.Hagan@hc-one.co.uk

Part of the HC-One family of care homes

TRAINING



Tissue Viability Skills workshop training



Date: 30th April 2026

Time: 930am - 430pm

Location: Malton Rugby Club, The Gannock, Old Malton Road, Malton, YO17 7EY

Target audience: All Humber Staff, General Practice Nurses & HCAs (within Scarborough, Whitby and Ryedale).

All trained Nursing Home Staff (within Scarborough, Whitby & Ryedale)

Free to attend event

Course Content

Day will consist of 30 - 45 minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations.

Company representatives will be in attendance to discuss formulary products at your leisure. Book your place today by emailing the team at: hnf-tr.tissueviabilitynurse@nhs.net

THIS IS A REPEAT OF PREVIOUS EVENTS. IF YOU HAVE ATTENDED WITHIN THE LAST YEAR, WE ENCOURAGE YOU TO ALLOW OTHER STAFF MEMBERS THE OPPORTUNITY TO ATTEND - UNLESS YOU FEEL YOU NEED A REFRESHER.

- **Filling the Gap** - Coloplast - for all attendees
- **Dopplers Studies** - Amanda Hoggarth - for all trained attendees and practice nurses
- **Dressing/formulary** - Adel Scales - for all attendees
- **Wound bed preparation** - HR Healthcare - for all attendees
- **Skin protection** - Medicareplus - for all attendees
- **Actico Application/Hoisery** - L&R - for all attendees
- **K-TWO application** - Urgo - for all attendees
- **PU Categorisation** - Sophie Nockels - for all attendees

TRAINING

Carer Awareness Training - Identifying and supporting carers: introducing York Carers Centre



INFORMATION

This group training is an opportunity for professionals to learn more about us and the support available for unpaid carers in York.

This training will aim to help to improve your understanding of:

- the role of carers
- the effect this role has on their lives

It's also an opportunity to explore how professionals can:

- help identify carers early
- recognise carers as 'partners' in care
- help carers look after their own health and wellbeing

DATES AND TIMES

- Weds 29th April 1030-1230
- Weds 1st July 1030-1230
- Tues 6th October 1030-1230
- Tues 26th January 2027 1030-1230

To book a place please access York Learning Pool and create an account. To do so, please click [here](#).

If anyone has any problems with accessing York Learning Pool please email wdu@york.gov.uk

Please note the training is held via MS Teams.

TRAINING

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- Improving Hydration in Care Home Residents
- Recognising and Responding to Deterioration in Residents
- React to Red – Pressure Ulcer Prevention
- React to Falls Prevention
- Hand Hygiene and PPE
- Oral health
- Nutrition
- Constipation
- Frailty

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

Digital skills eLearning modules



We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector.

The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.

⇒ [Find out more about the modules](#)





Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net.

Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.

Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code below. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net